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Feature Comparison between Milan and CAM

Critical Information for Milan Customers in light of the iManage Core Legacy Solutions (including COM API) End of Life

To help Milan Customers better understand the comparison between Milan and CAM, the following table highlights many of the key features used by Milan customers and how they contrast between the two platforms. With CAM's modern cloud-based architecture, many of the great features that existed in Milan are now streamlined and improved in CAM using modern cloud APIs, as well as the addition of new features and support for other content collaboration systems that were never available within Milan.

Features	Milan	CAM
Folder Management		
Optional Folder via Manage Folder Dialog (single folder, overlay of existing folders on the template, inline support for prefix and suffix, option to add new folder)	✓	✓
Delete Folder Dialog	✓	✓
Support Prefix, Suffix and Custom Names	✓	✓
Edit Folder Profile (from Clients)	✓	✓
Optional Folder via Standard Dialog (single template, only new folders	✓	✕
Personal Folder Dialog	✓	✕
Edit Security	✓	✓
Move Documents	✓	✓
Documents		
Add to Folder	✓	✕
Share Documents	✓	✓
Move/Copy	✓	✓
Rename	✓	✓
Edit Profile	✓	✓
Edit Security	✓	✓

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Features	Milan	CAM
Service Desk		
Remote Check-in	✓	✓
Bulk Profile Update	✓	✓
Bulk Security Update	✓	✓
Configurable Search Form	✓	✓
Export Search Results	✓	✓
Document Search	✓	✓
Workspace Search	✓	✓
Search for Deleted Documents	✗	✓
Restore Deleted Documents	✗	✓
Users and Group Search	✓	✓
Update Group membership	✓	✓
Workspace Management		
Ability to create Workspaces from Billing or New Business Intake systems	✓	✓
Ability to create Workspace from Cloud Based Billing, NBI or CRM systems	✗	✓
Ability to create Workspaces from Wizard	✓	✓
Ability to create Workspaces from Templates	✓	✓
Ability to update Workspace metadata and security	✓	✓
Refile workspace changes to children	✓	✓
Ability to create Workspaces via CSV	✗	✓
Add to My Matters	✓	✓
Add to Dynamic Group (Client or Matter Team)	✓	✓
Matter Team	✓	✓
Re-assign Template	✓	✓

Features	Milan	CAM

Features	Milan	CAM
Retroactively apply template changes to linked Workspaces	✔	✔
Ability to bulk update workspaces via CSV	✕	✔
Server-Side Refiling Service	✔	**Under Evaluation**
Recycle Bin	✔	✔
Analytics		
Custom SQL Query	✔	✔
Save Query	✔	✔
Export Query Results as CSV	✔	✔
Bulk update profile	✔	✔
Bulk update security	✔	✔
Export Content	✔	✔
Notification	✔	✔
Dashboard Visualisation	✕	✔
Users and Group Management		
Provisioning Users and Groups to DMS/Content Systems via CSV or SQL	✕	✔
Importing users from ADS or Azure AD to DMS/Content Systems	✕	✔
Manage Group Memberships	✕	✔
Disable users across multiple systems	✕	✔
Metadata		
Create & Manage Metadata via Billing System	✕	✔
Create Metadata via CSV	✕	✔
Business Continuity		
Ability to sync all content from iManage or NetDocuments, M365 to Azure or AWS and provide as alternative way to access documents in case of temporary outage in their data center or primary cloud provider	✕	✔
Features	**Milan**	**CAM**

Other iManage Commands		
Organize My Matters	✔	✘
Self-Service	✔	**Under Evaluation**
Workspace Security	✔	✔
Sync Document, Folder, Workspace to Teams	✘	✔
Import Documents (Legacy folder import)	✔	✘
Milan Legacy Admin Import	✔	✘
Admin Export	✔	✔
Matter File Transfer In	✔	✘
Matter File Transfer Out (Review Center)	✔	**Under Evaluation**
Matter Directory	✘	✔
Users and Group Directory	✘	✔

While migrating from Milan to CAM is fairly straightforward, it does require some time for planning and implementation. The Litera services team as well as many of Litera's trusted partners have the expertise to make your migration to CAM as painless as possible. We recommend you get started on your CAM journey as soon as possible so that you can take advantage of being on a modern cloud platform ahead of the iManage COM API legacy solutions end of life.

Reach out to your account executive to get the process started right away.

For a closer look, visit www.litera.com or request a demo.